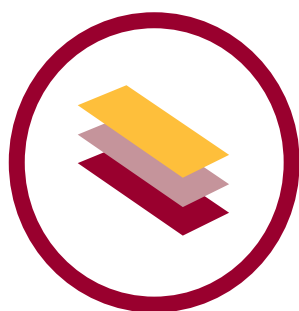


# 2020 COVID-19 Response

Thanks to our diligent staff, global on-site staff, campus partners, and affiliate partners, **we were able to respond to the COVID-19 pandemic in an extraordinary and swift manner**, prioritizing students' health and safety and maintaining their academics to every degree possible.

Our journey began in late January and early February with the cancellations of programs in China and Korea. An eight-person team started a daily "situation room" model meeting in late February; by mid-March, the meeting also involved Twin Cities campus partners and University of Minnesota system campuses. As information and policies changed, **we made hard decisions in real time and sent weekly messages to our students abroad**.

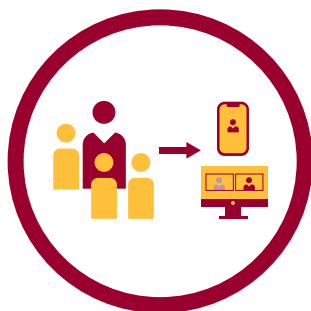
## Vital Stats



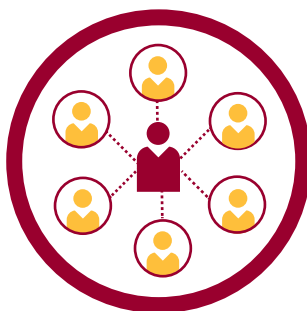
Issued \$2M in refunds to students in 15 days



Safely evacuated 1,200 students  
(including 900 in 12 days)



Moved 109 in-person courses online



Hosted situation room meetings that included  
44 campus and system partners



Evacuated students from  
65 countries

The last few months have reminded us of the truly global nature of humanity. **The Learning Abroad Center's resolve and commitment to students' safe, successful study abroad experiences has never been greater.**