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Student Handbook

ACCOMMODATION

Pre Arrival
On-Campus Accommodation

Tel: +353 61 202331
Email: Accommodation@ul.ie
Web: www.studentliving.ul.ie

General Accommodation Office Opening hours: 9am – 5pm

(Village receptions have different opening hours; please ask at village reception upon arrival)

Address: Accommodation Office
The Main Courtyard
University of Limerick
Castletroy, Limerick
Ireland

A number of single rooms have been reserved for Study Abroad students in the five student villages on campus. Plassey Village has 8 bedrooms per house; Kilmurry Village, Drumroe Village and Cappavilla Village generally have 6 bedrooms per apartment; Thomond Village has a mix of 2, 4 and 6 bedrooms per apartment. The University also runs Troy Student Village but it is a little further away.

Usually houses, unless otherwise requested, are mixed, with Irish and non-Irish students. The shared amenities of each house are a fully equipped kitchen/living room with cable TV and two showers/WCs. Houses contain a card phone, credit for which can be bought from the village reception. All bedrooms in Drumroe Village, Thomond Village and Cappavilla Village are en-suite. Individual study-bedrooms contain a bed, desk, wardrobe and washbasin. Duvets and pillows are provided. One semester students will be provided with bed linen that they may keep and return at the end of the semester. Alternatively bed linen and additional blankets can be bought inexpensively close to the campus. The International Office provides a bus to the shopping area as part of the Welcome Week.

Please note that on-campus accommodation is limited and works off a first-come-first-served basis.

A €350 booking deposit must be included with the accommodation form in order to secure your place. Students requiring on-campus accommodation should select more than one option and list in order of preference on the accommodation form. Every effort will be made to allocate students their first preference.

Online applications can be made here at www.ul.ie/campuslife.

Alternatively, you can contact Ms Carol Moloney at accommodation@ul.ie.

More information on accommodation, including pictures and cost can be found here.

*Fees are inclusive of an estimate of heating and electricity, a service charge and an internet connection. Not including a €350.00 security deposit.

You are advised to arrive during office hours Monday – Friday from 9am – 5pm if you are staying on-campus. Arrangements can be made if this is not possible to have your keys left at the University’s main reception, which is open 24 hours a day. You will need to inform the Village Manager of your date and time of arrival a week in advance in order to avail of this facility.
**Please note:**

- Payment for accommodation must be made separately to fee payments.
- All payments must be made payable to Plassey Trust Co. Ltd.
- The total rent for one semester plus the deposit must be paid on or before arrival. Students will not have access to their accommodation until full payment has been made.
- It is not possible to pay by instalments.
- Payment can be made by Credit Card, or an International Bank Draft, which must be drawn on an Irish Bank, i.e. Allied Irish Bank, Bank of Ireland, Trustee Savings Bank, Ulster Bank or National Irish Bank.
- International Postal Money Orders are not accepted.
- Euro cheques and Personal cheques are not accepted.
- Once village accommodation has been assigned, living arrangements may not be changed upon arrival at the University.
- Students may remain in village accommodation during holiday breaks.

Your term address if you are staying on-campus will be:

Your Name
House Number
Village Name
Castletroy, Limerick
Ireland, [eircode](#)

Your eircode is the Irish postcode, you can find this online or ask at village reception.

Further Information on each village may be found here
Plassey Village

Kilmurry Village

Drumroe Village

Thomond Village

Cappavilla Village
Temporary Accommodation

Students who have not secured on-campus accommodation, or who do not wish to stay on-campus, are advised to arrive one week prior to orientation to view off-campus accommodation.

Students are advised to book a room in temporary accommodation (hotel/bed & breakfast) for at least 3 nights in order to look for suitable accommodation upon arrival. On arrival at the University, students are advised to go directly to the Accommodation Office in the Student Courtyard.

Carlton Castletroy Park Hotel
Dublin Road, Limerick, Co. Limerick, Ireland.
Tel: +353 61 335566 Email: reservations.castletroy@carlton.ie  www.castletroy-park.ie/

Cregans Bed & Breakfast
Dublin Road, Castletroy
Tel: +353 61 331347 Email: cregansbandb@eircom.net

All rooms are en-suite with TV and tea/coffee-making facilities. This B&B is only a 10-minute walk from the University

Twin Oaks Bed & Breakfast
Dublin Road, Castletroy
Tel: +353 61 311663

All rooms are en-suite with TV and tea/coffee-making facilities. This B&B is located near the Parkway Shopping Centre on the Dublin Road on a main bus route.

Travel Lodge
Castletroy
Tel: 00 353 6 160 3500

All rooms are en-suite with TV and tea/coffee-making facilities. This accommodation is a 15-20 minute walk from the University.

Alternatively, call any Irish Tourist Board Office or visit the following website:  http://www.discoverireland.ie/tourist-item-pages/tourist-information-offices
Student Handbook

LIVING IN IRELAND

Pre Arrival
Geography

Ireland is the most westerly country of the European Union, separated from Great Britain by the North Channel on the northeast and the Irish Sea on the east. Ireland is an island of 84,430 sq. km (32,598 square miles). Its greatest length is 485 km (302 miles), its greatest width 304 km (189 miles), and its coastline extends for over 5,631 km (3,500 miles). The highest mountain is Carrantuohill (1,040 metres/3,414 feet), near Killarney in County Kerry. The longest river is the Shannon (370 km/230 miles). The largest lake is Lough Neagh (396 sq. km/153 square miles) in Northern Ireland.

The country is divided into four historic provinces. Ulster (9 counties) in the north; Munster (6 counties) in the south; Leinster (12 counties) in the east; and Connacht (5 counties) in the west. The population of the 32 counties of Ireland is approximately 5 million.

Limerick is a southern county located in Munster.

Landscape

The landscape varies from bogs and lakes in the central lowlands to mountains and rocky islands in the west. Between these two extremes, the island has abundant lush, green pastureland but little natural woodland.
Climate
Winters in Ireland are mild and summers temperate due to the prevailing southwesterly winds and the influence of the warm waters of the North Atlantic Drift. Ireland has a mild climate all year averaging 2°- 7°C (35°- 45°F) in winter and 18°- 24°C (65°- 75°F) in Summer. May and June are the sunniest months with an average of over 7 hours of sunshine per day.

Make sure you pack a good rain jacket and a pair of waterproof shoes for rainy days!

Time Zone
Ireland is in the same time zone as Great Britain, Greenwich Mean Time (GMT). The clocks change twice yearly for summer time. The summer time period starts the last Sunday in March at 1.00am GMT, i.e. the clock goes forward one hour (GMT +1).

The summertime period ends the last Sunday in October at 1.00am GMT, i.e. The clock goes back one hour.

See the local time here.

Currency
The currency of the Republic of Ireland is the Euro (€).

Euro notes are in seven denominations: 5, 10, 20, 50, 100, 200 and 500 Euro.

There is 100 cent to the Euro and coins are in eight denominations: 1, 2, 5, 10, 20 and 50 cent, and 1 and 2 Euro. As Northern Ireland is part of the United Kingdom, the pound sterling (Stg£) is in use and denominations are similar to that of the Euro.

Banking
There are several retail banks in Ireland including the Bank of Ireland (BOI), the Allied Irish Bank (AIB), the Ulster Bank, the National Irish Bank and the TSB Bank. Bank of Ireland has a branch on the University of Limerick campus. Most banks are open from Monday to Friday from 10h00 to 12h30 and from 13h30 to 16h00, with some branches open through lunch.

There is extended opening until 17h00 on one day per week (the choice varying from place to place). ATM facilities are available in most towns and villages.
Credit Cards

All major credit cards (Visa, MasterCard and Eurocard) are accepted practically everywhere in service and retail outlets.

Some outlets may accept Diners Club and American Express cards. Most credit cards can be used in ATMs, especially the Bank of Ireland and Allied Irish Bank ATMs.

Postal Service

Post Offices are open from 09h00 to 17h30 during the week and from 09h00 to 13h on Saturdays. They offer a full postal service to all countries and often offer banking facilities.

Religion

Ireland is a religious country, with approximately 85% Roman Catholic. All other religions are respected and welcomed. There are Church of Ireland, Presbyterian, Methodist and Baptist Churches, as well as Eastern Orthodox and Salvation Army communities. Several American gospel groups are represented as well as Jehovah’s Witnesses and Mormons. In addition to the Christian denominations, there are centres for Buddhists, Hindus, Bahais and for people of the Islamic and Jewish faiths.

Safety

In the Republic of Ireland the Police are called the Gardaí (plural) or Guard (singular). In the case of an emergency the Gardaí can be contacted by dialling 999 or 112, as can the Ambulance or Fire Brigade services. Ireland is a relatively safe place to live, however it is advisable to take suitable precautions, such as avoiding poorly lit streets or back streets in the cities and larger towns at night. If you feel intimidated or frightened in an area, it is best to avoid eye contact and leave the scene as quickly as possible.

Always remember to lock your room and windows before you go out. Always be careful with your personal belongings and do not leave valuables unattended.
Electricity

In Ireland, the same as in most parts of Europe, standard electricity voltage is between 220 – 240 volts, and frequency is 50 Hertz. If your electric goods are not suited to work under these conditions, you should buy a transformer. This especially applies to those of you who are bringing your electrical goods from the USA. Buildings in Ireland have sockets for 13 amp square pin fused plugs. Adaptors can be bought in any hardware shop to adapt your plugs to fit three pin sockets.

Telephone

Public telephones in Ireland are coin, card or credit card operated. Card operated telephones take a telephone card that can be bought from newsagents and can be used for several calls until the credit runs out. International phone cards can also be bought from most newsagents. The international dialling code for Ireland is +353 and the area code for Limerick is (0)61.

Most people in Ireland have a mobile phone and students may purchase a mobile phone on arrival in Ireland. There are several mobile phone companies in Ireland: Three, Vodafone, Eir, 4G, Tesco Mobile, and Post Mobile. Many students who have a sim free phone (unlocked) pick up a free sim card and top it up with call minutes as necessary. You can also purchase a new phone here if you wish.

Radio and Television

Ireland has three state controlled television channels, RTE 1, RTE 2 and the Irish language Teilifis na Gaeilge (TG4), and one privately run channel, TV3. There are six national radio stations and many local ones. British TV channels can be picked up in most parts of Ireland on Cable TV.

Newspapers and Magazines

Popular national daily newspapers include the Irish Times, Irish Independent and the Irish Examiner. There are also daily tabloid newspapers. Most towns have a local or regional paper, which tell you what is on and where. The regional paper for Limerick is the Limerick Leader. All good newsagents sell a wide variety of special interest magazines, from sport to business. Most of these newspapers have mobile apps. UL’s library has a selection of international newspapers if you want to keep up to date with home.
Driving in Ireland

In Ireland, cars are driven on the left-hand side of the road. In towns and cities, the speed limit is normally 30-50 kilometres per hour but on certain roads higher limits may apply. A general speed limit of 100 kilometres per hour applies on all roads except for motorways where a speed limit of 120 kilometres miles per hour applies.

The laws regarding speeding, drink-driving and wearing seatbelts in Ireland are very strict. There is a penalty point system in operation, whereby points will be added to your driving license for road safety offences. Full details on all road safety offences can be found at www.penaltypoints.ie

Public Holidays in Ireland

There are 9 public bank holidays in Ireland each year. Find more information here.

1. New Year’s Day (1st January)
2. St. Patrick’s Day (17th March)
3. Easter Monday
4. First Monday in May, June & August
5. Last Monday in October
6. Christmas Day (25th December)
7. St. Stephen’s Day (26th December)
LIMERICK CITY

Limerick at a Glance

Limerick is the third largest city in the Republic of Ireland and was founded by the Vikings over a thousand years ago. Limerick City (population approx. 95,000) is a lively, interesting and attractive place to live and study. The city is magnificently sited on one of Europe’s finest rivers, the Shannon.

![Limerick Cityscape](image)

Limerick is a city of many contrasts, illustrated in the form of a medieval core with a later Georgian addition. Of particular importance are:

<table>
<thead>
<tr>
<th>King John’s Castle</th>
<th>St. Mary’s Cathedral</th>
<th>The Hunt Museum</th>
</tr>
</thead>
<tbody>
<tr>
<td>King John’s Castle, built in the 12th Century, built to defend the river frontier between the Gaelic West and Norman Munster and Leinster. It is open daily from 10h00 to 17h00.</td>
<td>St. Mary’s Cathedral, built c.1172. Originally the palace site of Donal Mór O’Brien, King of Munster, who donated the site to the church. It is open daily from 09h00 to 17h00.</td>
<td>The Hunt Museum houses one of the greatest collections of antiquities in Ireland, gathered by the archaeologist, John Hunt. The Museum is open Monday to Saturday from 10h00 to 17h00, on Sunday from 14h00 to 17h00.</td>
</tr>
</tbody>
</table>

The recent pioneering programme of urban renewal has transformed Limerick, into a thriving, energetic and all-embracing modern city. Check out what Limerick City has to offer at [www.limerick.ie](http://www.limerick.ie) The Mid-West Region, which comprises the greater Limerick/Shannon area, is one of the leading growth centres of the country.

The proximity of [Shannon International Airport](http://www.shannonairport.ie) ensures that the region’s important trade links with the global marketplace are maintained.

Limerick offers an unequalled base from which to explore the Southwest and West of Ireland and Europe.
Bunratty Castle and Folk Park, Adare Heritage Village, the Cliffs of Moher, the Burren, Killarney, and the lakes and mountains of Galway and Kerry, are all within easy driving distance.
Entertainment

Limerick has long enjoyed a reputation as a major cultural and artistic centre, having contributed to the world of entertainment through its many achievements in the theatre, in music and in the arts. The Belltable Theatre hosts a variety of artistic events all year round, including theatre, film, exhibitions, poetry readings and music. Limerick is the host city to a wide variety of internationally acclaimed groups and organisations, including the Irish World Music Centre, the Irish Concert Orchestra, Daghdha Dance Company, and the Island Theatre Group. The University Concert Hall located here on campus has many Irish acts perform throughout the year.

At night, the city comes alive with music and entertainment, and during the summer months, a great atmosphere is generated among the diners at the many street-side cafes, bars and restaurants especially during festivals such as River Fest.

By night, old-world pubs ring to the sound of traditional Irish music, or to the sounds of rock, folk and jazz. The many wonderful pubs include Dolans, Nancy Blake’s, The Locke, Charlie Chaplin’s, The White House and Tom Collins.

Sport

For a city of its size, Limerick can take pride in its sporting achievements, and the new student arriving in the city will have a wide range of sporting outlets for women and men, with all the mainstream sports well represented.

Rugby Union is a major sport in the area, with Limerick widely acknowledged as Ireland’s unofficial “Rugby Capital”. Munster Rugby is the big team in the area.
Tennis and hockey facilities are also well developed, and the river Shannon provides a permanent backdrop for many rowing and angling clubs with a long tradition of successful activities.

Horseracing is well catered for with a racecourse in the suburbs. There are four top-class golf courses within a six-mile radius of the city centre.

The Limerick hurling team is always a powerful force in the national game and hold the title of All-Ireland Winners 2018. Other GAA sport Gaelic football is also gaining in stature.

Shopping

Shopping in Limerick offers a wide variety of choice and caters for all tastes and ages. The city has a reputation for its fashion design and is renowned for its lace industry which you can find displayed in shops all over town. There are several shopping malls in Limerick city and surrounding suburbs as well as many outlets offering all sorts of items from jewellery to the latest fashion, sports gear and games to antiques and handmade crafts. Main shopping hours in Limerick city are Monday to Saturday from 9am – 6pm with some department stores staying open late at weekends and on Friday.

There are plenty of supermarkets and grocery stores in the city, such as Dunnes Stores, Tesco, Lidl, Aldi and Centra. On Saturday morning there is a Milk Market in the city which sells fresh vegetables and fruit at a very reasonable price. International food stores are located in the city center; an African/Caribbean Store on Upper Gerald Griffin Street and on Wickam Street, an Asian food store on Upper Gerald Griffin Street, an ethnic food store at Palmerstown Court on Watergate Street, a Chinese food store on Henry Street and on Roches Street, and a Russian food store on Patrick Street. Close to the university there are Super Valu and Aldi supermarkets, smaller grocery shops (Spar and Chawke’s) and petrol stations. There is a smaller grocery store on campus for day-to-day needs.
Eating Out

There are several places in Limerick where you can dine, all with different price ranges depending on your choice of venue. Restaurants in hotels can be quite expensive but will offer customers top of the range food and service.

Casual dining in pubs is very popular in Ireland. Many pubs in Limerick have restaurants that offer à la carte or fixed menus. For really fast food at a reasonable price you can go to any of Limerick’s take-aways like KFC, McDonalds, Supermac’s or Burger King. All have seating arrangements and most will open throughout the day until late in the evening. See the next page for a varied selection of restaurants in Limerick city.

### SELECTION OF RESTAURANTS IN LIMERICK CITY

<table>
<thead>
<tr>
<th>General Restaurants</th>
<th>Chinese Restaurants</th>
<th>Fish &amp; Chips</th>
<th>Italian Restaurants</th>
<th>Indian Restaurants</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Freddy’s Bistro</strong></td>
<td><strong>Jasmine Palace</strong></td>
<td><strong>Enzo’s 60</strong></td>
<td><strong>Bella Italia</strong></td>
<td><strong>Mogul Emperor</strong></td>
</tr>
<tr>
<td>Theatre Lane</td>
<td>O’Connell Street</td>
<td>William St.</td>
<td>43 Thomas St.</td>
<td>1 Henry St.</td>
</tr>
<tr>
<td>Lower Glentworth St.</td>
<td>Limerick +353 61</td>
<td>Limerick</td>
<td>Limerick +353 61</td>
<td>Limerick +353 61</td>
</tr>
<tr>
<td>+318749</td>
<td>412484</td>
<td>414942</td>
<td>418872</td>
<td>419499</td>
</tr>
<tr>
<td><strong>Azur</strong></td>
<td><strong>Ming Restaurant</strong></td>
<td><strong>Luigi’s</strong></td>
<td><strong>Piccola Italia</strong></td>
<td><strong>Achari</strong></td>
</tr>
<tr>
<td>7/8 Georges Quay</td>
<td>1 Lower Glentworth St.</td>
<td>44/45 Parnell St.</td>
<td>O’Connell St.</td>
<td>Castletroy</td>
</tr>
<tr>
<td>Limerick +353 61</td>
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<tr>
<td>314994</td>
<td>316269</td>
<td>410269</td>
<td>315844</td>
<td></td>
</tr>
<tr>
<td><strong>O’Grady’s Basement</strong></td>
<td><strong>Wokking Restaurant</strong></td>
<td><strong>The Golden Grill</strong></td>
<td><strong>La Cucina</strong></td>
<td></td>
</tr>
<tr>
<td>118 O’Connell St.</td>
<td>O’Connell Street</td>
<td>8 William St.</td>
<td>Castletroy +353</td>
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</tr>
<tr>
<td>Limerick +353 61</td>
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<td>418286</td>
<td>312444</td>
<td>418645</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Cornstore</strong></td>
<td><strong>Papa Rich</strong></td>
<td></td>
<td><strong>Mogul Emperor</strong></td>
<td></td>
</tr>
<tr>
<td>19 Thomas Street</td>
<td>Castletroy +353 61</td>
<td></td>
<td>1 Henry St.</td>
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</tr>
<tr>
<td>+353 61 09334</td>
<td>201 137</td>
<td></td>
<td>Limerick +353 61</td>
<td></td>
</tr>
<tr>
<td><strong>Hamptons</strong></td>
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<td>419499</td>
<td></td>
</tr>
<tr>
<td>Henry Street</td>
<td></td>
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<td>+353 61 333 473</td>
<td></td>
</tr>
<tr>
<td>+353 61 609 325</td>
<td></td>
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</tbody>
</table>
Frequently Asked Questions

Q: Does Ireland use a different electrical power point?
A: The regular Irish electricity point will take 220 – 240 volts. Plugs most commonly used in Ireland are 3-pin flat.

Q: How should I handle my money?
A: Please ensure that you have enough € (Euro) in cash on arrival to pay for transport, meals and groceries, while you sort out more permanent financial arrangements for your stay. Bank of Ireland (on-campus bank) will not exchange currency unless you have an account with them. We advise you bring euros with you. You will be able to get this at the airport if you have not done so at home. Please be aware that international debits cards will incur a small additional fee when withdrawing money from an Irish atm.

Q: Will I be able to open a bank account in Ireland?
A: Yes, to open a bank account in Ireland is an easy process. Banking for students is free and the only documentation required is your passport and documentation indicating your home address in Limerick. This letter of confirmation will be provided by the International Office.

Q: Is there a society for international students?
A: Yes there is a society for international students and it is open to all nationalities. It is one of our most popular societies both among Irish and international students.

Q: Where can I receive a copy of the class timetable?
A: You will receive this during the Orientation Programme.

Q: What is the length of my degree?
A: Undergraduate courses are of 4-year duration. Postgraduate Master’s degree courses are 1 or 2 years in length.

Q: Do I need medical insurance?
A: One of the Irish student visa requirements is that non-EU nationals must have private medical insurance. Medical insurance for students attending UL can be purchased online at a cost of €120.
Useful Telephone Numbers

NOTE: The code for the Limerick area is 061. +353 61 (plus the local number).

Aer Lingus (National Airline) 0818 365000
Bus Eireann (National Bus Company) +353 61 313333
Car Hire: Avis Budget 715600
Car Hire: Budget 471361
Hertz 471369

Castletroy Golf Club 335261
Directory Enquiries 11811 416983

Emerald Appliances (Bicycle Hire)
Emergency-Police/Fire Brigade/Ambulance 999 or 112

Companies:
Brittany Ferries 021 4277801
Irish Ferries 01 6610743
Stena Sealink Ferry 01 2047777
Irish Council for International Students (ICOS) Limerick 01 6605233

Hospitals: +353 61.....
Limerick Regional Hospital 301111
St. Johns Hospital 415822

Limerick Tourist Office 317522
Limerick Train Station 315555

Taxi Numbers: +353 61.....
Castletroy Taxis: 332266
Economy Taxis 411422
Swift Taxis 313131

Shannon International Airport 471444

University of Limerick Numbers: +353 61.....
University of Limerick Main Reception 202700
University of Limerick International Education Division 202414
University of Limerick On-Campus Accommodation 202347
<table>
<thead>
<tr>
<th>Location</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Kilmurry Village</td>
<td>202081</td>
</tr>
<tr>
<td>Dromroe Village</td>
<td>202977</td>
</tr>
<tr>
<td>Thomond Village</td>
<td>207000</td>
</tr>
<tr>
<td>Cappavilla Village</td>
<td>207500</td>
</tr>
</tbody>
</table>

University of Limerick 24 hr Emergency Number 213333

Visa Office, Department of Foreign Affairs 01 4780822
Map of Region
Getting to the University of Limerick

By Air

Shannon International Airport (SNN) is the nearest airport to Limerick City. With only one terminal servicing arrivals and departures, it is very small by international standards. The airport staff are friendly and helpful. Before leaving the airport; make sure you have enough Euro (€) to last until more permanent banking arrangements can be made.

There is a bank in the Arrivals terminal at Shannon Airport. This bank is open to cater for international flights and is open outside normal banking hours. Make sure you have ‘change’ for phone calls etc., on arrival.

There are taxis available from the airport to the campus. The average cost is approximately €40.00-€50.00. There is a regular bus service from Shannon Airport to Limerick City and the bus stop is directly outside the Arrivals terminal. Fares cost approximately €7.00 and the journey takes 30-50 minutes. Stay on the bus until it reaches Limerick Bus/Railway Station. There are taxis at the station and they will take you to the University campus, which will cost approximately €10.00.

Airport Collection

The International Education Division will collect students from Shannon Airport on the Monday and Tuesday of orientation week. To avail of this free collection service you must inform the International Education Division of your flight details through the airport collection form. This will be sent to you in a separate email closer to the time. The information must include the

• Flight number
• Carrier/Airline
• Departure airport • Arrival time

Please wait in the Arrivals terminal where you will be greeted by a UL guide.

Should you wish to arrive on an alternative date; the International Education Division can pre-book a taxi for you. The cost to the student is €40.00-€50.00 or less if another international student is on the same flight and sharing the taxi.
By Train

Colbert Station is Limerick’s only train station and trains arrive regularly from Dublin and Cork. Train timetables can be checked on the Irish Rail website: [www.irishrail.ie](http://www.irishrail.ie)

Taxis are available outside the station for transfer to the University, which will cost approximately €10.00. See the list of use phone numbers above for taxi telephone numbers.

By Bus

The national bus company, Bus Éireann, operate daily services from all the major cities to Limerick.

Bus timetables can be checked on the Bus Éireann website: [www.buseireann.ie](http://www.buseireann.ie)

Bus Éireann also has a new bus service between Thomond Village and Limerick city centre on an hourly basis which is great for on-campus residents.

The M7 Express Dublin Coach offers a number of routes. This bus also operates from Dublin Airport (connecting bus at the Red Cow) to Limerick City and has a bus stop in the University. The cost is €15 when you pay on board or €12.50 when you book online. Further information on: [http://www.dublincoach.ie/index.php](http://www.dublincoach.ie/index.php)

Eireagle operates between Dublin airport and Limerick City. The cost is €20 with a reduced cost of €17.50 when you book online and show a valid Student ID. More information on: [http://www.eireagle.com/](http://www.eireagle.com/)

JJ Kavanagh, a private bus company, operates a daily service to the UL Campus from Dublin Airport and vice versa. The bus will be outside the Arrivals Hall at Dublin Airport and you can pay the bus driver on the day. A single fare costs €19. Further information on: [http://jjkavanagh.ie/](http://jjkavanagh.ie/)

A regular bus service runs between the city centre and the University campus. A single fare costs €2.40 or €4.80 for a day saver ticket, which allows you to use any Limerick City bus service for a full day. You may choose to get a [leapcard](http://www.irishrail.ie) while you are here for reduced bus fares. You can order a leap card from the Students Union on Campus or online.
The University of Limerick (UL) was established in 1972 as the National Institute for Higher Education, Limerick and classified as the University of Limerick in 1989. The University of Limerick is an independent, internationally focused university with over 13,000 students and 1,200 staff. It is a young, energetic and enterprising university with a proud record of innovation in education and excellence in research and scholarship. Its mission is to promote and advance learning and knowledge through teaching, research and scholarship in an environment which encourages innovation and upholds the principles of free enquiry and expression. Particular attention is paid to the generation of knowledge which is relevant to the needs of Ireland’s continuing socio-economic development.

UL offers a range of programmes up to doctorate and post doctorate levels in the disciplines of Business, Education, Engineering, Humanities, Informatics & Electronics, and Science. It has academic links with Mary Immaculate College, Limerick.

The University is situated on a superb riverside campus of over 131 hectares with the River Shannon as a unifying focal point. Outstanding recreational, cultural and sporting facilities further enhance this exceptional learning and working environment. The University of Limerick campus is located 5km from Limerick City and 20km from Shannon International Airport. The campus is in both County Limerick (South Bank) and County Clare (North Bank).

Adjacent to the University is the National Technology Park (NTP), Ireland’s first science/technology park (142 hectares), which is home to over 80 organisations employing almost 4,000 people. There is a close interaction between the National Technology Park and UL.

The university was developed to help meet the rapidly changing economic and social needs that emerged upon Ireland’s accession to the European Union. It is therefore a dynamic and responsive institution, which has also played a pivotal role in the economic development of the Mid-West region of Ireland. The university has also become a focus for a wide range of artistic activity and is home to some fine collections of Irish Art, the Irish Chamber Orchestra and the Irish World Music Centre. The compact nature of the campus and the university’s size foster a close sense of community. The University believes strongly that the creation of a friendly, caring and cooperative atmosphere is essential to the successful pursuit of any study programme.

Total student enrolment in 2014/2015 was over 14,000, including 11,270 undergraduate and 3,330 graduate students. International students made up 13.5% of the student population.
INTERNATIONAL EDUCATION DIVISION

The International Education Division provides information and assistance to all international students. The office provides information on immigration regulations and provides an orientation programme to give students further information, advice and support. Staff are available to assist students with any queries they may have.

Contact Details

International Education Division - Room E0020

University of Limerick, Ireland

Tel: +353 61 213153

Email: international@ul.ie

Office Opening Hours: Monday to Friday 9AM – 12.30PM & 2.30PM – 4.30PM.

Web: www.ul.ie/international

Full Time Staff

<table>
<thead>
<tr>
<th>Name</th>
<th>Position</th>
<th>Email Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>Josephine Page</td>
<td>Director, International Office</td>
<td></td>
</tr>
<tr>
<td>Denise Flannery</td>
<td>Deputy Director, International Office</td>
<td></td>
</tr>
<tr>
<td>Eileen Carroll</td>
<td>PA &amp; Administrator</td>
<td></td>
</tr>
<tr>
<td>Alli McNamara</td>
<td>PR and Marketing</td>
<td></td>
</tr>
<tr>
<td>Yvonne Crosse</td>
<td>Student Support Officer</td>
<td></td>
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<tr>
<td>Shared</td>
<td>Reception</td>
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</tr>
<tr>
<td>Katherine Martin</td>
<td>Manager Study Abroad</td>
<td></td>
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<tr>
<td>Ailish Barry</td>
<td>Study Abroad</td>
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<tr>
<td>Sinead Burke</td>
<td>Study Abroad</td>
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<tr>
<td>Co-op Ellen Gray</td>
<td>Study Abroad intern</td>
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<tr>
<td>Ivanna D’Arcy</td>
<td>EU Partnerships Officer</td>
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<tr>
<td>Co-op Erin Carey</td>
<td>PR and Marketing intern</td>
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<tr>
<td>Colette Hickey</td>
<td>Full Degree Team</td>
<td></td>
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<tr>
<td>Amanda Noonan/Liam Ryan</td>
<td>Vicky Hannon/Maria McMahon</td>
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<td></td>
<td>Janet Clifford</td>
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<td>Sinead Loughran</td>
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<td>Danielle McNamara</td>
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<td>Danielle McNamara</td>
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<td></td>
<td>Co-op Jack Owen</td>
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<tr>
<td></td>
<td>Erasmus and exchange intern</td>
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</tr>
</tbody>
</table>

Full Degree Team

International Recruitment Manager

International Recruitment Manager

Manager, Erasmus & Exchange

Erasmus Outgoing

Erasmus

International Exchanges

Erasmus incoming

Erasmus and exchange intern
Student Handbook
Visa and Immigration Requirements
Pre Arrival
VISA AND IMMIGRATION REQUIREMENTS

Visa Applications

Students entering Ireland from outside the EU may be required to show airport officials a valid student visa.

Where a student visa is not mandatory, an offer letter from the University of Limerick will be required. You can find out if you require a visa or not on this site.

International students requiring a visa are advised to contact their local Irish Diplomatic Mission. Those who do not have an Irish Diplomatic Mission in their home country should apply directly for a visa application form well in advance of their departure to:

Department of Foreign Affairs Visa Office

Hainault House 69-71 St. Stephen's Green

Dublin 2, Ireland

Tel: +353 1 4780822 (from 14h30 to 16h00 Monday to Friday) | Fax: +353 1 4751201 | Email: visa@iveagh.gov.ie

Full information on student visa requirements you can visit this site.

General visa requirements for entry to Ireland include:

• Valid passport
• Date, place and mode of arrival in Ireland
• Letter from University of Limerick indicating that a place in UL has been offered
• Letter indicating the source of funding to cover fees and maintenance
• Visa application fee Immigration

All Non-EU students must register with the Immigration Authorities in Limerick when they arrive in Ireland. The International Education Division will organise an appointment with the Immigration Officer, details of which will be given to you during Orientation Week. At this meeting you will be required to provide the following:

• Valid passport
• Proof of medical insurance (you can use a policy from home or purchase this at www.odon.ie/ul)
• Proof of financial ability for one year
• Completed UL immigration form (available from the International Education Division) • €300 Immigration Fee

It is not necessary for students from the EU/EEA to register with the immigration authorities.
Orientation Programme

A 7-day orientation programme is organised during the week prior to the start of the academic term each September and each January. The Programme introduces students to the various services and systems in operation at the University of Limerick, e.g. academic issues such as regulations, enrolment and module registration and issues such as health services, sports facilities, arts and entertainment. It is also an opportunity to meet faculty, staff and other students.

**Orientation is compulsory for all international students.**

- **Autumn 2019** orientation for undergraduate and postgraduate students takes place from Monday 2nd September – Saturday 7th September 2019.

  Lectures commence on Monday 9th September 2019.

  Students are not permitted to start their programme if they arrive later than Monday 9th September 2019.

- **Spring 2020** orientation for undergraduate and postgraduate students takes place from Monday 20th January – Saturday 25th January 2020.

  Lectures commence on Monday 27th January 2020.

  Students are not permitted to start their programme if they arrive later than Monday 27th January 2020.
Enrolment and Registration

Online Enrolment

Online enrolment is available to new students admitted to undergraduate and postgraduate programmes at the University of Limerick including students on Erasmus and Study Abroad programmes in UL. All students will be emailed and/or sent an SMS message to invite them to enrol online.

The process of enrolment is split into two stages. Enrolment is only done two weeks prior to your arrival and only if you have your original documents.

You must complete Stage 1 in advance of Orientation and you must complete Stage 2 during Orientation.

Stage 1: Enrol Online In Advance of Orientation

PC Requirements - In order to enrol online you must have:

- A PC with internet access
- A PC connected to a printer (you must be able to print the "Confirmation of Successful On-line Enrolment" at the end of the process)

Payment of Fees

In order to use the online enrolment facility you must have paid the required amount of fees for your programme of study and you must have an unconditional offer.

The University reserves the right to cancel any enrolment record, where a student enrols online and it is subsequently determined that they have not paid the required amount of fees due. The two primary means of payment are by bank giro (included in your orientation information pack) and by payment online (Laser and Credit Card). Further information on fees is available from https://ulsites.ul.ie/finance/student-fees

Online Enrolment Process

Go to your student portal at http://www.si.ul.ie

- Log in using your Student ID Number in the Student ID/Username box and enter 9999 in the PIN/Password box. Your Student ID number is issued to you in your notification email and/or SMS and on the bank giro enclosed with your orientation pack. It is also on your original offer letter.
- On logging in for the first time you will be prompted to change your PIN/Password. Please ensure that you make note of this change as you will use your student portal many times over the duration of your studies.
- Once logged in, you are in your student portal. Note the two boxes "Student Fees" and "UL Enrolment". If you are paying your course fees online by Laser Card or Credit Card, go to the "Student Fees" box and select the option "Pay Your Fees Online".
- To enrol online go to the "UL Enrolment" box and press the link "CLICK HERE TO ENROL".
- Follow the steps and instructions to enrol online. Mandatory information, highlighted in the colour pink, MUST be provided to proceed through the process.
On completing the online enrolment process please print the "Confirmation of Successful On-line Enrolment". You must print this confirmation and bring it with you to orientation.

**Stage 2: Fees Verification, Confirmation of Legal Name and Collection of Student ID Card During Orientation Week**

In addition to on-line enrolment, there is a second stage that takes place during orientation week. To complete the second stage you must bring the following information with you:

- A print out of the "Confirmation of Successful On-line Enrolment"
- Evidence of payment of fees for your programme of study
- Evidence of legal name (passport, birth certificate or evidence of a legal name change on a marriage certificate or by deed poll)

**Mobile Phone Messages**

From time to time updates are issued by email and also by SMS. We will send you SMS messages from time to time if you have provided a mobile phone number as part of your application. All SMS messages will come from +353868374851. We recommend that you add this number to your contacts as "University of Limerick".

Once enrolled, you will receive your University of Limerick Student Identity Card during orientation week.

**Registration**

- **Full Time Undergraduate & Postgraduate students only**: It is very important that you register correctly and on time each semester. Payment of fees does not constitute registration.

  Registration may be completed on any PC by accessing the Internet at the University of Limerick Student Administration Menu:  [www.si.ul.ie](http://www.si.ul.ie)

  Further information on how to register for your modules can be found [here](http://www.si.ul.ie).

  You will need your **Student PIN**, which is issued at enrolment, your **Student ID number** and your **date of birth** to access the system. If there is any error or omission, or if you wish to make any change to the registrations listed on the screen, call to the Student Services Office (Room E0-001) before the end of week 1. After the end of week 1 of a semester, late registration will incur a monetary fine. If you are not registered for a module, you may be excluded from assessments in the module, so, it is very important that you register properly and on time.

  **Pre-registration for next semester**

  In week 5 of each semester, you are required to pre-register for next semester. This involves the same procedure as registration in week 1.

- **Study abroad, Exchange and Erasmus students only**: You must fill out a form within the first two weeks of arrival with your modules and hand it in to the International Education Division. Your modules will be registered for you once this is done. The module registration process will be explained to you during orientation so do not worry.
CLASS TIMETABLE

The number of teaching hours per module varies from module to module, depending on the subject being covered and the size of the class. Lectures and tutorials are usually of 50 minutes duration, with laboratory classes lasting for 2-3 hours. Students can expect between 15-30 contact hours per week.

Once you have registered on your programme, you can access your class timetable online: [www.timetable.ul.ie](http://www.timetable.ul.ie)

ENGLISH LANGUAGE REQUIREMENTS

Acceptable English Language qualifications include the following:

<table>
<thead>
<tr>
<th>MATRICULATION EXAMINATIONS</th>
<th>From European countries where English is presented as a subject and an acceptable level is achieved.</th>
</tr>
</thead>
<tbody>
<tr>
<td>IRISH LEAVING CERTIFICATE ENGLISH</td>
<td>Ordinary Level Grade D or above</td>
</tr>
<tr>
<td>TOEFL</td>
<td>580 (paper based) or 90 (internet based)</td>
</tr>
</tbody>
</table>
| IELTS | Minimum score of 6.5* with no less than 6.0 in any component.  
*Please note some programmes have a higher IELTS requirement. |
| ETAPP) ENGLISH TEST FOR ACADEMIC AND PROFESSIONAL PURPOSES | Grade C1 |
| GCE ‘O’ LEVEL ENGLISH LANGUAGE/ GCSE ENGLISH LANGUAGE | Grade C or above |
| UNIVERSITY OF CAMBRIDGE ESOL | Certificate of Proficiency in English - Grade C / Certificate in Advanced English - Grade B |
Results in examinations other than those listed above may also be accepted as meeting our English language requirements.

UL Language Centre

The Language Centre at the University of Limerick offers courses that cater specifically for the language needs of students who intend to study for an undergraduate or postgraduate degree at the University of Limerick.

Preparation for University – Year Round Programme

The English Language Preparation for University courses cater specifically for language needs of students who intend to study for an undergraduate or postgraduate degree at the University of Limerick. They are suitable for students who have reached the academic entry requirements for their chosen degree, but need to improve their English in order to meet the English language entry requirements. They are very suitable for students who have received a conditional offer from the University of Limerick. Students should be aware of the minimum English language requirements for the degree programme of their choice.

<table>
<thead>
<tr>
<th>Start Date</th>
<th>Finish Date</th>
<th>Hours per week(^1)</th>
<th>No. Of Weeks</th>
<th>Minimum IELTS starting level(^2)</th>
<th>Fees(^3)</th>
<th>Last date to apply</th>
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<tbody>
<tr>
<td>06 Jan 2020</td>
<td>29 May 2020*</td>
<td>22</td>
<td>22**</td>
<td>5.0(^4)</td>
<td>€5425</td>
<td>02 Dec 19</td>
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<tr>
<td>15 July 2020</td>
<td>30 Aug 2020</td>
<td>30</td>
<td>7***</td>
<td>5.5(^5)</td>
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<td>06*** Aug 2020</td>
<td>30 Aug 2020</td>
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<td>4</td>
<td>6.0(^6)</td>
<td>€1400</td>
<td>05 Jul 19</td>
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<tr>
<td>09 Sep 2019</td>
<td>29 May 2020*</td>
<td>22 + 22</td>
<td>15 + 21**</td>
<td>4.5(^7)</td>
<td>€8700</td>
<td>02 Aug 19</td>
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</tbody>
</table>

Students should be aware of the minimum English language requirements for the degree programme of their choice.

Administration fee of €50 applies to all courses.

The entry requirement for this course depends on the minimum English requirement for a course at the University of Limerick.
Minimum IELTS score of with no less than 5.0 in any skill is required for students who need to achieve a finishing level of 6.0. Minimum IELTS score of 6.0 with no less than 5.5 in any skill is required for students who need to achieve a finishing level of 6.5. Minimum entry requirement for this course is an IELTS score of 5.0 with no less than 4.5 in any skill. Minimum entry requirement for this course is an IELTS score of 5.5 with no less than 5.0 in any skill.

Entry Requirements
To gain entry to the English Language Preparation for University Programmes students must produce evidence of their English language level in the form of a recent IELTS band score. The band score required will depend on the length of the course for which the student is applying. See min. entry requirements for each course.

Course Content
The courses will consist of modules on:

Integrated English Language Skills, Academic Reading, Academic Writing, Academic Listening, Academic Speaking

*For further information on other courses on offer, prices and entry requirements please refer to the website: www.ul.ie/languagecentre or contact language.centre@ul.ie
### Useful Administration & Department Offices

<table>
<thead>
<tr>
<th>Department</th>
<th>Room No.</th>
<th>Department Office</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Administration</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>E0-001</td>
<td></td>
<td>Admissions Office</td>
</tr>
<tr>
<td>Main Courtyard</td>
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<td>Accommodation Office</td>
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<tr>
<td>E0-005</td>
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<td>Co-operative Education</td>
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<td>E0-001A</td>
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<td>Fees Office</td>
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<td>E0-030</td>
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<td>International Education Division</td>
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<tr>
<td>GLG-020</td>
<td></td>
<td>Information Technology</td>
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<tr>
<td>D0-033</td>
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<td>Plassey Campus Centre-Student Village Accommodation</td>
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<tr>
<td>E1-006</td>
<td></td>
<td>Print Room</td>
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<tr>
<td>CM-060</td>
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<td>Student Health Centre</td>
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<tr>
<td>E0-001</td>
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<td>Student Academic Administration</td>
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<tr>
<td><strong>Kemmy Business School</strong></td>
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<tr>
<td>S1-08</td>
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<td>Accounting and Finance</td>
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<tr>
<td>EM-023</td>
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<td>Marketing and Management</td>
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<td>Personnel and Employee Relations</td>
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<tr>
<td><strong>Faculty of Education and Health Science</strong></td>
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<tr>
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<td>Chemical and Environmental Sciences</td>
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<tr>
<td>SR2-038</td>
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<td>C0-063</td>
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<td>Physical Education and Sports Science</td>
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<tr>
<td><strong>Faculty of Science and Engineering</strong></td>
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<tr>
<td>SR3-025</td>
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<td>Manufacturing and Operations Engineering</td>
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<td>B3-027</td>
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<td>Materials Science and Technology</td>
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<tr>
<td>L1-034</td>
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<td>Mechanical and Aeronautical Engineering</td>
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<td>CS1-004</td>
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<td>Computer Science and Information Systems</td>
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<tr>
<td>D2-031</td>
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<td>Electronics and Computer Engineering</td>
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<td>Mathematics and Statistics</td>
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<tr>
<td><strong>Faculty of Arts, Humanities and Social Science</strong></td>
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<tr>
<td>C1-078</td>
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<td>History</td>
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<tr>
<td>FG-015</td>
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<td>Irish World Music Centre</td>
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<td>C1-076</td>
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<td>Languages and Cultural Studies</td>
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<td>FG-013</td>
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<td>C1-078</td>
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<td>Politics and Public Administration</td>
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<tr>
<td>F1-003</td>
<td></td>
<td>Sociology</td>
</tr>
</tbody>
</table>
Map of the University of Limerick

1. Main Entrance (West Gate)
2. East Gate Entrance
3. Carlton Castletroy Park Hotel
10. Glucksman Library
12. Millstream Courtyard
13. Main University Building
14. Plassy House
15. Visitor Information Centre
16. Student Centre
26. Dromroe Student Village
30. Languages Building
31. Living Bridge
33. Irish World Academy Building
P. On-Campus Parking (1e 3/day)